REMARKS

The specification has been amended to remove references to Figs 19V and 19W. Should the Examiner have questions, the Applicants' undersigned representative may be reached at the number provided below.

Respectfully submitted,

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<u>APPENDIX</u>

IN THE SPECIFICATION

Beginning on page 6, under the heading Brief Description of the Drawings, replace the existing paragraph with the following paragraph:

- Figure 1 is a schematic block diagram of a system in accordance with an embodiment of the present invention;
- Figures 2 and 2A are overviews of a system in accordance with an embodiment of the present invention;
- Figures 3 and 3A are overviews of a system in accordance with an embodiment of the present invention;
- Figure 4 is an overview of a system in accordance with an embodiment of the present invention;
- Figure 5 is an overview of an embodiment of an Indexed Knowledge Base in accordance with an embodiment of the present invention;
- Figure 6 is an overview of a Super Category in accordance with an embodiment of the present invention;
- Figure 7 is an overview of a Super Category in accordance with an embodiment of the present invention;
- Figure 8 is an overview of a Super Category in accordance with an embodiment of the present invention;
- Figure 9 is an overview of a Super Category in accordance with an embodiment of the present invention;
- Figure 10 is a flow chart in accordance with an embodiment of the present invention;
- Figure 11 is a flow chart in accordance with an embodiment of the present invention;

- Figure 12 is an overview of a transaction in accordance with an embodiment of the present invention;
- Figure 13 [is] shows a data vault for use in accordance with an embodiment of the present invention:
- Figure 14 [is] shows a data vault for use in accordance with an embodiment of the present invention;
- Figure 15 is an overview of a transaction in accordance with an embodiment of the present invention;
- Figure 16 is an example of co-branding in accordance with an embodiment of the present invention;
- Figure 17 is a screen shot of an overview of a Website constructed in accordance with an embodiment of the present invention;
- Figures 18A-M are screen shots of display screens of a feature implemented in an embodiment of the present invention;
- Figures 19A-[W]<u>U</u> are screen shots of display screens of a feature implemented in an embodiment of the present invention;

On page 38, replace the paragraph beginning on line 5 with the following paragraph:

Figs. 19A-[W]<u>U</u> are screen shots highlighting the details of the service iwKnowledge, as included in an embodiment of the Website 8, where Website 8 is the Infrastructure World Website. Figs. 19A-[W]<u>U</u> illustrate the results of various navigated searches as navigated through different super categories and sub-categories in the indexed knowledge base 38.